



# PHARMACY ADJUSTMENT FORM

## SECTION 1 – PHARMACY INFORMATION

PROVIDER NUMBER	PROVIDER PHONE NUMBER	CONTACT PERSON'S NAME
NAME OF PHARMACY		
ADDRESS		
CITY	PROVINCE	POSTAL CODE

**REASON CODES FOR ADJUSTMENT**

1 – PRODUCT SELECTION CODE MISSING – PLEASE INDICATE: 1 OR 2  
 2 – WRONG QUANTITY  
 3 – MULTIPLE SIZE (i.e.: 1ML, 5ML, 10ML – INDICATE PACKAGE SIZE DISPENSED)  
 4 – NO OF MONTHS SUPPLY  
 5 – CHANGE IN GROSS AMOUNT (COST + FEE)  
 6 – WRONG DIN USED  
 7 – RX CANCELLED OR NOT PICKED UP (DEBIT)

REASON: \_\_\_\_\_  
 \_\_\_\_\_  
 \_\_\_\_\_

## SECTION 2 – ADJUSTMENT INFORMATION

PLAN MEMBER'S GREEN SHIELD ID. NUMBER	DEP NO.	SURNAME	FIRST NAME	DISPENSING DATE			DIN	RX NUMBER	NAME OF DRUG	NO OF MTHS	1 O R 2	QTY	GROSS AMOUNT	(COST + FEE)	REASON CODE
				Y	M	D									

\_\_\_\_\_  
SIGNATURE OF PHARMACIST

\_\_\_\_\_  
DATE

## SECTION 3 – MAILING INSTRUCTIONS

**PLEASE RETAIN COPIES FOR YOUR FILES AS CORRESPONDENCE PROVIDED WILL NOT BE RETURNED**  
**ALL CLAIMS MUST BE SUBMITTED WITHIN 12 MONTHS OF THE DATE OF SERVICE (UNLESS OTHERWISE STATED IN YOUR BENEFIT PLAN DOCUMENTATION)**

PLEASE INDICATE ON MAILING ENVELOPE:

GREEN SHIELD CANADA  
 P.O. BOX 1652, WINDSOR, ONTARIO N9A 7G5  
 ATTENTION: DRUG DEPARTMENT

CUSTOMER SERVICE CENTRE 1-888-711-1119 or (519) 739-1133      FAX 519-739-6483      TOLL FREE FAX 1-866-797-6483  
 greenshield.ca